

PROCESS TO ACCESS INFORMATION

Should the user require general information pertinent to the Company in terms of the Promotion of Access to Information Act 2 of 2000, a manual is available upon request to the webmaster via the following e-mail address: platinum@platinumpartfolios.com.

However, should the user require any other specific information, the user would have to make a separate request and will have to prove that the information requested is required in order to exercise or protect his/her fundamental human rights as set out in the Constitution 1996. The costs of such request and of the supply of such information shall be borne by the requester. Any request for information must?

- (a) Identify the records(s) requested;
- (b) identify the requester;
- (c) specify a postal address or fax number of the requester within the Republic of South Africa;
- (d) identify the right the requester is seeking to exercise or protect and provide an explanation of why the information requested is required for exercise or protection of such right;
- (e) state the manner in which the requester wishes to be informed of the decision on the request, if other than or in addition to a written reply;
- (f) indicate which form of access is required;
- (g) submit proof of the capacity in which the requester is making the request to the reasonable satisfaction of Platinum Portfolios (Pty) Ltd if the request is being made on behalf of a person.

The requester shall be obliged to pay the prescribed request fee before Platinum Portfolios (Pty) Ltd processes a request.

Note: Access to certain records may be denied on the grounds set out in the Promotion of Access to Information Act, No 2 of 2000